

In general, students who have made a reasonable attempt to resolve a problem with the persons directly involved and wish to review or file a complaint regarding the action of an individual, an academic department, or an administrative unit of the university should direct their questions to the person responsible for supervision of the individual, department or unit. Students who wish to resolve a

[Student Grievance Policies and Procedures for Online Program](#)

[Students.](#)

Wayland Baptist University is an NC-SARA institution. For students residing in a state where Wayland does not have a physical presence, if an issue, other than grade appeals and conduct complaints, cannot be resolved internally, a student may file a complaint with the state in which he/she resides (see list of state contacts below). For accreditation

Wayland Baptist University is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award degrees at the associate, baccalaureate, and master's levels. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call (404) 679-4500 or e-mail to (1) learn about the accreditation status of the institution, (2) file a third party comment at

non-compliance with a standard or requirement. Normal inquiries about the institution, such as admission requirements, financial aid, educational programs, etc., should be addressed directly to the

See the [Southern Association of Colleges and Schools Commission on Colleges](#) website to file a complaint with SACSCOC.

Student Grievance Policies and Procedures for Online Program Students

Academic Dishonesty Appeal Any student who has been penalized for academic dishonesty has the

academic affairs will render a decision within two weeks and copies of such decision will be sent to the student, the faculty member, the campus executive director/dean, and the dean of the school involved. This decision shall be final in all cases of grade appeals.

Failure to submit grade appeals within the required time period will negate the student's complaint.

Graduate Admission Decision Appeal An applicant may appeal an admission decision to the Graduate Council. The appeal should be routed through the vice president of external campuses and graduate services.

Records -

enforcement unit personnel and health staff); a person or company with whom the university has contracted (such as an attorney, auditor, or collection agent); or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility.

4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by Wayland Baptist University to comply with the requirements of FERPA. The name and address of the office that administers FERPA is Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW., Washington, DC 20202-5920.

Sexual Misconduct See